

## Quality Policy

Crystran realises that our customers require ever improving service in terms of quality, delivery and price, in order to operate successfully in increasingly competitive world markets. Crystran is also determined to continually improve our capabilities with respect to achieving our defined objectives and manufacturing of optics of increasing complexity and technical difficulty.

These increasing expectations present Crystran with a challenge that can only be addressed by continually improving our management systems and its processes. To achieve this we will continually set measurable objectives within the organization, and implement suitable programs to facilitate achieving, reviewing and re-setting those objectives. In effect, the Quality Management System becomes the main driving force for our business.

Furthermore, the QMS continually identifies the resources required to achieve this ongoing improvement. We will therefore plan to implement the resources required in all areas of the business over the coming years.

All employees are made aware of, and are totally committed to the requirements of the Quality Policy.

We will monitor, measure, evaluate & enhance our Quality Management System regularly under the Top Management's ultimate responsibility, with regular reporting and communication of the status & effectiveness at all levels within Crystran to ensure compliance with the requirements of the ISO9001:2008 Quality Management Standard.

Mark Middleton  
*General Manager*